Healthcare Partners Investments, LLC, HPI Physicians, LLC and The Physicians' Group, LLC (referred to herein as the "Company") complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The Company does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The Company:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Deborah Cossey, 405-486-6105 or Ashley Tate, 405-419-7733.

If you believe that Company has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with Deborah Cossey or Ashley Tate, 14024 Quail Pointe Dr. Oklahoma City, OK 73134, 405-486-6105 or 405-419-7733, Fax 405-419-7707, email dcossey@hpillc.org or atate@hpillc.org.

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Deborah Cossey or Ashley Tate is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office of Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html

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| Spanish | ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-405-486-6105 or 1-405-419-7733. |
| Vietnamese | CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-405-486-6105 or 1-405-419-7733 |
| Chinese | 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電1-405-486-6105 or 1-405-419-7733 |
| Korean | 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-405-486-6105 or 1-405-419-7733 번으로 전화해 주십시오. |
| German | ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-405-486-6105 or 1-405-419-7733 |
| Arabic | ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-405-486-6105 or 1-419-405-7733 |
| Burmese | သတိပြုရန် - အကယ်၍ သင်သည် မြန်မာစကား ကို ပြောပါက၊ ဘာသာစကား အကူအညီ၊ အခမဲ့၊ သင့်အတွက် စီစဉ်ဆောင်ရွက်ပေးပါမည်။ ဖုန်းနံပါတ် 1-405-486-6105 or 1-405-419-7733သို့ ခေါ်ဆိုပါ။ |
| Hmong | LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-405-486-6105 or 1-405-419-7733. |
| Tagalog | PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-405-486-6105 or 1-405-419-7733. |
| French | ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-405-486-6105 or 1-405-419-7733 |
| Laotian | ໂປດຊາບ: ຖ າວ ່ າ ທ ່ ານເວ ້ າພາສາ ລາວ, ການບ ໍ ລ ິ ການຊ ່ ວຍເຫ ຼ ◌ ◌ ◌